DEAR FRIENDS,

Putting together our Annual Report every year is a valuable opportunity for reflection. We take the time to look back and recognize accomplishments that have a special glow—and also look forward to things we are striving to achieve.

As always, we commend our Training and Placement staff for devoting countless hours to teaching the monkeys and pouring their hearts and minds into modeling the deeply committed, interactive relationship that sustains successful placements. Once their work at The Monkey College is done, they gracefully transfer that relationship to the monkey’s recipient. They then spend the subsequent months and years encouraging, teaching, and otherwise supporting each partnership. This extraordinary group of people does the core work of our mission, and we are most fortunate to have them as part of our team.

Throughout the year, we also celebrate the special excitement that the first week any new placement holds. That moment when the culmination of years of preparation gives us the first glimpse of the love and fascination that will characterize the recipient and monkey’s future together. And even more rewarding are those encounters that come years later, when the initial thrill has matured into an unbreakable bond and commitment between the two. Providing veterinary care, equipment improvements, support, and advice provides us with a deep feeling of satisfaction and is a crucial part of our commitment to lifetime care for each of our treasured service animals.

Finally, there is the appreciation that comes from working side by side with our donors to keep our unique program available. We are each a link in a chain of people who share a compassion for others and a belief in the power of the human-animal bond. There is great comfort and pride in being part of this community—people, like you, who have supported this caring program for more than 35 years, and who are committed to building its future.

The Board of Directors and staff are firmly focused on our strategic charges: to move our training center to a purpose-built facility outside the city in the next five years, to expand our operations to sustain a growing number of active placements, and to provide the best quality of care for our monkey helpers. We are determined to support Helping Hands: Monkey Helpers’ life-changing services long into the future and are deeply appreciative of all of you who share in and support that determination.

With gratitude,

Megan Talbert, Executive Director/President

Susan Keyes, Chair of the Board
MEET A MONKEY

Dougie is a particularly recognizable student at The Monkey College with his big ears and prominent cheek bones. Our staff and volunteers agree that he has the softest hair of all of our monkeys! Not only is he popular with his human friends, Dougie also enjoys spending time in the playroom everyday with fellow monkeys, grooming and soaking up the sun in the windows.

Dougie loves the challenge of breaking shelled walnuts and his favorite toy is a purple stuffed dinosaur. When he’s not in training and has some cuddle time with his trainer, he will gently take her hand, and strategically guide it under his head to use as a pillow.

OUR MISSION

Established in 1979, Helping Hands: Monkey Helpers for the Disabled is a national non-profit 501(c)3 organization that raises and trains capuchin monkeys to provide daily assistance to people living with spinal cord injury or other mobility impairments. Helping Hands supports each service monkey and his or her human partner during their many years together through interactive mentoring of the placement, and close supervision of the monkey’s behavioral, nutritional, and veterinary needs. Relying on private contributions, Helping Hands provides these specially trained service animals and their lifetime support free of charge to our recipients.
**2014 BOARD OF DIRECTORS**

Susan Keyes  
*Chair of the Board*

Robert Stern  
*Chair Emeritus*

Michele Cunneen  
Kathy Porter  
Harry Potter, Jr.  
Eric Reddy  
Stephanie Rogers  
Robert Sanders  
Alan Solarz  
Lynn Trimby, Treasurer  
Jane Yusen

**HELPING HANDS STAFF**

Megan Talbert  
*President and Executive Director*

Andrea Finnerty  
*Director of Development and Communication*

Alison Payne  
*Director of Training*

Marie Gordon  
*Associate Director of Health Care*

Carol Holt  
*Director of Individual Giving*

Erica Noyes  
*Development and Communication Associate*

Skott Wade  
*Office Manager*

Jennifer Dowdy  
*Placement Trainer and Manager of Husbandry Staff/Volunteers*

Allyson Migneault  
*Placement Trainer and Veterinary Technician*

Marissa Cuda  
*Placement Trainer*

Jessica Raider  
*Placement Trainer*

Natalie Shelton  
*Placement Trainer*

Joe Murphy  
*Husbandry Assistant*
Helping Hands completed another successful year in 2014. For the fiscal year ending December 31, 2014, we reported total unrestricted revenues and gains of $1,485,620 and total expenses of $1,420,386, resulting in an increase in net assets of $55,734.

Our revenue goals for 2014 were ambitious, representing our commitment to our strategic and capacity building plans. Although we fell short of expectations in some categories, we made up for it in others and our cash flow exceeded budget as we received funds from pledges made in prior years. In addition, we secured $190,000 in foundation multi-year pledges that will be paid in 2015/2016. We also received $130,000 in bequests in 2014, which were not in the budget.

Our program expenses increased $98,500 over last year, but were below our budget. As part of our strategic and capacity building initiatives, we added four new staff positions: Director of Individual Giving, Level 1 Trainer, Monkey Handler/Vet Tech and Social Worker/Placement Specialist. For the year staffing expenses were actually lower than expected, as it took longer to identify and hire our new staff than anticipated. The Strategic Plan also included renovations to the building in 2014 to maximize the functionality of our space. These changes included the creation of a quarantine housing room for monkeys that are visiting or new to the building and administrative space to accommodate new staff. Over 13% ($193,790) of last year’s budget was earmarked for capacity building and strategic initiatives and we completed and/or made progress toward all of those goals.

Over the course of the year, our investment portfolios provided modest positive returns, in line with the financial markets and our conservative investment strategy. At the end of the year, the total value of our investments was $1,131,745, which includes $275,000 of restricted funds. These investments generated $29,523 in dividends and interest, which was reinvested. Our restricted portfolios provided an annual payout of 5%, or $10,347 last year. In addition, we have over $485,000 in cash reserves, the balance of the $500,000 one-time gift we received in 2013. We continue to make progress toward our goal of building unrestricted reserves to the equivalent of one full year’s operating expenses.

Our major goals for 2015 are: to maximize fundraising opportunities to support the increased needs for the annual operating budget and to prepare for the future by developing and implementing a plan for capital fundraising focused on a new facility. To accomplish these goals our 2015 budget includes increases in both revenues and expenses, with 15% of expenses earmarked for capacity building and strategic plan activities. Overall the organization is in a strong financial position, ending the year with $3,823,124 in net assets and no debt except for our mortgage.
## STATEMENT OF FINANCIAL POSITION

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Cash and Cash Equivalents</td>
<td>$1,024,083</td>
<td>$967,742</td>
</tr>
<tr>
<td>Pledges Receivable</td>
<td>$255,000</td>
<td>$310,000</td>
</tr>
<tr>
<td>Investments - Unrestricted</td>
<td>$856,745</td>
<td>$852,184</td>
</tr>
<tr>
<td>Other Assets</td>
<td>$2,648,806</td>
<td>$2,690,497</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td>$4,784,634</td>
<td>$4,820,423</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Liabilities</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Mortgage Payable</td>
<td>$918,909</td>
<td>$1,015,025</td>
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<tr>
<td>Accounts Payable and Accrued Expenses</td>
<td>$42,601</td>
<td>$47,520</td>
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<tr>
<td>Line of Credit</td>
<td>-</td>
<td>-</td>
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<tr>
<td><strong>Total Liabilities</strong></td>
<td>$961,510</td>
<td>$1,062,545</td>
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</table>

<table>
<thead>
<tr>
<th>Net Assets</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Unrestricted</td>
<td>$3,548,124</td>
<td>$3,482,878</td>
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<tr>
<td>Temporarily Restricted</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Permanently Restricted</td>
<td>$275,000</td>
<td>$275,000</td>
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<tr>
<td><strong>Total Net Assets</strong></td>
<td>$3,823,124</td>
<td>$3,757,878</td>
</tr>
</tbody>
</table>

| TOTAL LIABILITIES AND NET ASSETS | $4,784,634 | $4,820,423 |
### STATEMENT OF ACTIVITIES

<table>
<thead>
<tr>
<th></th>
<th>Audited Year Ended</th>
<th>Audited Year Ended</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>December 31, 2014</td>
<td>December 31, 2013</td>
</tr>
<tr>
<td><strong>Revenue, Gains and Other Support</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contributions/Grants</td>
<td>$ 1,439,023</td>
<td>$ 1,926,280</td>
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<tr>
<td>Unrealized Gain (Loss) on Investments</td>
<td>$ (68,248)</td>
<td>$ 69,833</td>
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<tr>
<td>Realized Gain (Loss) on Sale of Investments</td>
<td>$ 52,116</td>
<td>$ 42,112</td>
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<tr>
<td>Investment Income</td>
<td>$ 62,729</td>
<td>$ 62,430</td>
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<tr>
<td>Net Assets Released from Restriction</td>
<td>$ (9,500)</td>
<td>$ -</td>
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<tr>
<td>Total Unrestricted Revenue, Gains and Other Support</td>
<td>$ 1,485,620</td>
<td>$ 2,100,655</td>
</tr>
<tr>
<td><strong>Expenses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program Services</td>
<td>$ 1,283,918</td>
<td>$ 1,206,381</td>
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<tr>
<td>Administrative and Fundraising</td>
<td>$ 136,468</td>
<td>$ 115,500</td>
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<tr>
<td>Total Expenses</td>
<td>$ 1,420,386</td>
<td>$ 1,321,881</td>
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<tr>
<td>Increase in Unrestricted Net Assets</td>
<td>$ 55,734</td>
<td>$ 778,774</td>
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<tr>
<td>Changes in Temporarily Restricted Net Assets</td>
<td>$ -</td>
<td>$ (9,500)</td>
</tr>
<tr>
<td>Changes in Permanently Restricted Net Assets</td>
<td>$ -</td>
<td>$ -</td>
</tr>
<tr>
<td><strong>INCREASE (DECREASE) IN NET ASSETS</strong></td>
<td>$ 55,734</td>
<td>$ 769,274</td>
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<tr>
<td><strong>NET ASSETS AT BEGINNING OF YEAR</strong></td>
<td>$ 3,767,390</td>
<td>$ 2,998,116</td>
</tr>
<tr>
<td><strong>NET ASSETS AT END OF YEAR</strong></td>
<td>$ 3,823,124</td>
<td>$ 3,767,390</td>
</tr>
</tbody>
</table>

**2015 GOALS**
- Maximize fundraising opportunities to support the increased needs for the annual operating budget.
- Prepare for the future by developing and implementing a plan for capital fundraising focused on a new facility.
We are grateful to all of these generous individuals, foundations, and businesses for their support of Helping Hands. Their support and donations enable us to create and support priceless partnerships.

We also appreciate all the federal, state, local, and municipal employees who make their donations through the Combined Federal Campaign (CFC # 11196) or Independent Charities of America.

$100,000 +
Jane's Trust
The Robmar Foundation
The Bernice and Milton Stern Foundation

$ 25,000 +
C. Graham Berwind, III
The Michele and Agnese Cestone Foundation
Combined Federal Campaign Donors
The Estate of Georgine Darcy
Judi Hindman and Frank Odell
Johnson Family Foundation
Liberty Mutual Foundation
Doris and Jack Lynn
The Merancas Foundation, Inc
The Powell Foundation
The Estate Of Ann Sauchelli
The Michael and Helen Schaffer Foundation
The Starr Foundation

$10,000 +
Acorda Therapeutics, Inc
The Helen W. Bell Charitable Foundation
Bushrod Campbell/Adah Hall Foundation
Copeland Family Foundation, Inc.
The Charles Evans Foundation
Frog Crossing Foundation
The Lore Karrn Foundation
Mary Lincoln/The M. J. Surgala Trust
The Montei Foundation
Dr. William and Mrs. Suzanne Payne
Joan K Sexton Foundation
The Thomas D. Walsh and Carolyn H. Walsh Trust
Earl Rogers Trust
Whitney Young Children's Foundation

$5,000 +
Anonymous
The Fleck Family Foundation
The Gordon Family Foundation

$1,000 +
Anonymous (2)*
Carol and Ray Andrejasich
Melissa and Daniel Berger
Stanley & Vivian Bernstein Foundation
Lisa and Thomas Blumenthal
Bresky Foundation
Joseph and Barbara Bruno
Anna Buehler
Build-A-Bear Workshop Foundation, Inc.
John A. Cataldo Fund
Laurence Cote
Andrew Crain
Michele Cunneen
Frederick V. Davis, Jr. Living Trust
Kimberly and Dane Dwyer
Kathleen and Steven Eisner
The Fleetwing Charitable Foundation Trust
Linda and Jeff Frack
The Fuller Foundation
Evelyn Furse and Rusty Dassing
Patrick Gan
Gardiner Charitable Fund
Give With Liberty
GlaxoSmithKline Foundation Matching Gifts
Marcy Ashley Gray *
Great American Jeep Rally
Stuart Haber
Robin Holland
Carol Holt
Howland Capital Management Inc.
The Richard and Natalie Jacoff Foundation, Inc.
Arlindo and Evelyn Jorge Family Trust
Susan and Brad Keyes
Sager Kopchak and Riccardo Dallai
Koya Leadership Partners
Marilyn Kucharski
Bronwyn and Jeffrey Lamont
Joan LeBel
Linda Leffert
Dorajean and Michael Littrell
Angel and Frankie Martinez
Carol and C. John Mattesons
Wiley McCarthy
Robyn Meyn
Microsoft Matching Gift Program
Mundt Family Foundation
Christine and Carl Nelson
Ronald G. Olsen
Partners + Simons
The L. E. Phillips Family Foundation, Inc.
Lee and Harold Potter, Esq.
Kate Poverman and Raphael Bueno *
Paul Renard
Stephanie Rogers
Erin and Mark Seiden
Special People in Need
Nancy Stegens
Margie and Michael Stern
Lynn and Ross Trimby
Erin and James Waterman
Katharine Weber
Jane and Christopher White
Joanne and Richard Wightman
Louise and Michael Wilmot
Patty Wolfe
Jane Yusen

$500 +
Anonymous (3)
Anne and Armando Balderrama
Gregory S. Bednarz
The Jacob Burns Foundation, Inc.
Barbara and John Byrne
Linda Champion
Phyllis and Jerome Cohen
Patricia and Alan Coleman
Nancy and Kent Converse
Francie and Charlie Crowley
Nanci and Richard Czaja
Barry Dagan
Eugene Dixon
Thomas Duquette
Mary Elizabeth Durfee
Margaret and Oren Eisner
Alfred and Harriet Feinman
Foundation
Harry Feirman *
Andrea and Joseph Finnerty
Terrence P. Smith
Janine and Thomas Giles
Helen Gillcrist
Global Grants
Mary Happ
Jessica and Chris Hartigan
Healthsouth
Raymond Heller
Heather Hoke
Theodora Hooton
Hornsby Charitable Lead Annuity Trust
Don Hosek
George Imbrie
Marie-Christine Jaeger-Firmenich
and Urs Jaeger
The Gerald R. Jordan Foundation
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Gretchen Kingsbury *
Allan Kupelnick *
Anne Bitetti and Douglas Lober
Steven Loeber
William Machen
Michele and Todd Marabella
MathWorks
Beth Mazur
Maria and Kimberly McEllis
Miriam McKendall and James Zachazewski
Nancy and Michael Migneault
Kristen and Kyle Mork
Marcellie Murray
Neuberger Berman LLC
Diane Palombi
Joan Pelnar *
Corinne Peters *
Shellie Philbin
Dianne Phillips and Evelyn Kaupp
Antoinette and Frank Prendergast
Barbara and Robert Raider
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Tina and Douglas Riddle
Leila and Jamie Rome
Karen and John Sabatino
Amy and Terrence Smith
Julie and Alan Solarz
Anne and Jacob Starr Foundation
Carla and Warren Stieglitz
Lisbeth and Erin Stuart
Anne Stuneck
Megan Talbert
Brenda Tanger
Maureen and Charles Tillett
Brian Vaughan and Ruth McKee
Gary Vilchik
Vulcan Hawaii, Inc.

M. Jane Williamson and Stephen Winthrop
Xaverian Brothers High School
Christopher Young
Patricia Young

* Denotes Monthly Sustaining Donors

IN KIND
Bryan Cave, LLP
The Columbus Hospitality Group
Lisa Flores
Halliday Construction
Holland & Knight
Kevin Lewis Design
MS Walker
Robinson & Cole, LLP
We would like to take this opportunity to say thank you. Thank you to everyone for supporting this wonderful organization. We know how having this little 6 pound capuchin has improved our lives and can only imagine how others’ lives have been transformed as well.

We always hear, over the course of a lifetime, that “things can change in an instant.” Although we understand the meaning of those words, it never quite hits home until it happens in your own life.

Such was the case for our family. On August 2, 2006, Kent was driving around Western Massachusetts—an active family man, chef, and handyman. In the blink of an eye, an auto accident left him with a spinal cord injury—paralyzed from the chest down.

Kent was away an entire year in rehabilitation centers and to educate myself on spinal cord injuries, I ordered the Christopher Reeve Paralysis Resource Guide. There was a chapter on service animals and as I turned the pages, I noticed a man in a wheelchair with a tiny monkey sitting on his shoulder. The article was about Helping Hands and I was immediately interested.

When Kent came home, we adjusted to our new “normal”—days filled with managing a staff of PCAs coming and going from our home, overseeing Kent’s care, appointments, and rehabilitation. When I brought up the idea of a service monkey, he was hesitant; worried that this would be something “extra” that might bring more challenges into our life. After months of reading and watching Helping Hands website videos, we decided to apply for the program.

It has now been 6 years since we welcomed Farah into our home, and she is the sparkling light that shines over our challenging world. From our morning hellos, to our afternoon family time, to our evening flirting and hooting exchanges...true love, from the heart of hearts is all I can say.
Kent and I have grown together, with Farah as part of our immediate family. Our days are not fully complete unless the three of us spend time together. Often times, when Kent and I have “alone” time with no PCAs and/or other distractions, we talk and laugh about our little girl and her funny antics. Like when she tries her best to nonchalantly groom our cat, Pete, until he realizes it’s a MONKEY and not me and makes a run for it. Or when she climbs our apple tree (on a leash, of course), catching tasty ants or picking and bringing us apples.

When I see Kent and Farah together I see a sparkle in Kent’s eye that shows me the true love he and Farah share…the way she tilts her head and flirts…those little brown eyes looking so lovingly into his…the way she brings him things he needs, like the phone or the remote.

Being part of the Helping Hands family is just that, a family. From day one, we have felt supported and cared for. Helping Hands was and continues to be here for us—to answer any questions that might come up or to babysit Farah if the need arises.

I can’t tell you how much our lives have improved with the blessing of our little helper monkey, Farah. Where there was a darkness, there’s now a light…a sparkling, small, funny, hyper, obedient, protesting, gentle, and unpredictable family friend…that’s our Farah! Without your support, we most likely wouldn’t be writing this now. The generosity of so many compassionate people who obviously believe in this amazing service that provides the opportunity to people whose lives have been seriously affected by personal circumstances, says more than our rambling words can truly express. THANK YOU just doesn’t seem enough…gratitude to infinity.

Sincerely, Nancy Converse, wife of recipient, Kent Converse